

Redmine - Defect #42533

Bad response time on assigned field

2025-04-07 14:58 - Eric Diaz

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues filter	Estimated time:	0.00 hour
Target version:		Affected version:	4.2.6
Resolution:			
Description			
Hi all			
My environnement			
Environment:			
Redmine version	4.2.6.stable		
Ruby version	2.7.6-p219 (2022-04-12) [x86_64-linux]		
Rails version	5.2.8		
Environment	production		
Database adapter	PostgreSQL		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		
SCM:			
Subversion	1.10.2		
Git	2.31.1		
Filesystem			
GitRemote	2.31.1		
Redmine plugins:			
redmine_agile	1.6.4		
redmine_banner	0.3.4		
redmine_checklists	3.1.21		
redmine_git_remote	0.0.2		
redmine_issue_templates	1.1.0		
redmine_passerelle_cap2	1.1.0		
redmine_webhook	1.0.1		
view_customize	3.4.0		
On one of my projects, I have 2630 members			
When a user add a fliter based onAssigned_to_id in a custom report, it takes between 30 and 60 seconds to load the field.			
It happens on Firefox and it is a little more fast on IE but still too slow.			
Is it related to my redmine version or the root cause can be eslewhere ?			
I check on database, everything is good, no overlay.			
It seems the navigator has difficulties to absorp the amount of data.			
It was not the same on version 3.3 we had before.			

History

#1 - 2025-04-11 04:58 - Go MAEDA

I tested this on my development environment using Redmine 6.0. I added 3000 members to a single project and tried adding the "Assigned to" filter on the Issues page. It only took 2–3 seconds to load.

Since Redmine 4.2 is an old version and no longer supported, could you try updating to the latest Redmine 6.0 to see if the issue still occurs?

#2 - 2025-04-11 08:36 - Eric Diaz

OK I'll try. Thanks for the test