

Redmine - Defect #42558

PDF export without image

2025-04-10 11:04 - E M

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Wiki	Estimated time:	0.00 hour
Target version:		Affected version:	6.0.4
Resolution:			
Description			
<p>After a migration from 5.x to 6.x + upgrade Ruby to 3.3, the images are no more exported in PDF. (I'm an old user of redmine, beginning 10 years ago)</p> <p>The details of my installation are in attachment. The OS is a Debian Bookworm up to date. The ruby is installed by rvm. The nginx Passenger is compiled from ruby with passenger-install-nginx-module.</p> <p>All other functionalities I use are working.</p> <p>From the logs files, I find the error message: App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] Started GET "/projects/test/wiki/Wiki.pdf" for 192.168.121.1 at 2025-04-10 10:32:34 +0200 App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] Processing by WikiController#show as PDF App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] Parameters: {"project_id"=>"test", "id"=>"Wiki"} App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] Current user: admin (id=1) App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] pdf: Image: error: `mogrify -mime-type /tmp/mini_magick20250410-71932-pevnj7.jpg` failed with status: 1 and error: App 71932 output: mogrify-im6.q16: unrecognized option '-mime-type' @ error/mogrify.c/MogrifyImageCommand/5538. App 71932 output: App 71932 output: [2bb7c937-74d9-418f-833c-9962d359a8fd] Completed 200 OK in 225ms (Views: 205.7ms ActiveRecord: 5.5ms (14 queries, 1 cached) GC: 29.9ms)</p> <p>I suspect the migration of rmagick but without finding anything. That's why I need help !</p> <p>Thanks for your support and long life to redmine</p>			

History

#1 - 2025-04-14 10:53 - E M

The error message "pdf: Image: error:" appear only in rbpdf library [[<https://github.com/naitoh/rbpdf/blob/49e4064286cdf5bdb783dbd2d71b8793d8e34e49/lib/rbpdf.rb#L15127>]]

As I don't understand ruby code, I don't see from where the command line comes from.

Hope it helps !

Eric

Files

Screenshot from 2025-04-10 10-56-13.png	80.2 KB	2025-04-10	E M
---	---------	------------	-----