

## Redmine - Feature #5239

### privilege to assign an issue

2010-04-02 17:37 - Bart Stuyckens

<b>Status:</b>	Closed	<b>Start date:</b>	2010-04-02
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues permissions	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
we would like to see an privilege like "Assign issues".			
If a user has this permission, he can assign an issue. If not, the "Assigned to" dropdownlist is not displayed when creating a new issue or when updating an issue.			
The background reason is that we would like to use redmine as a helpdesk portal. The customer filing an new issue should not assign the issue to one of the developers. It is the task of the support team / developers to assign issues.			
Note: in your guide <a href="#">SubmittingBugs</a> you make the same comment.			
<b>Related issues:</b>			
Is duplicate of Redmine - Feature #3521: Permissions for roles to change fiel...		<b>Closed</b>	<b>2009-06-22</b>

### History

#### #1 - 2010-04-02 17:43 - Bart Stuyckens

it is a feature request, but I can't change the tracker.

#### #2 - 2010-04-03 01:50 - Felix Schäfer

- Tracker changed from Defect to Feature

#### #3 - 2010-04-03 20:35 - minkbear minkbear

+1

very agree with this feature but...

try to take a look at link below.

<http://www.redmine.org/issues/5032>

<http://www.redmine.org/issues/4670>

<http://www.redmine.org/issues/703>

<http://www.redmine.org/issues/1091>

<http://www.redmine.org/issues/4927>

<http://www.redmine.org/issues/4684>

<http://www.redmine.org/issues/4309>

<http://www.redmine.org/issues/3090>

#### #4 - 2010-04-24 16:45 - Oleg Volkov

Maybe to hide the field "assigned to" for not\_member?

#### #5 - 2010-04-26 10:35 - Bart Stuyckens

thanks for the reply.

in our case that would not help since we only work with non-public projects.

The setup is as follows:

- we have small number of customers for our product
- each customer has a highlevel of customization. that's why we don't disclose everything to all customers.
- for each customer we have a <customer>-support project
- the customer has a login for the customer support prject

#### #6 - 2010-04-26 15:11 - Oleg Volkov

See [#337](#) (for all-support project).

#### #7 - 2010-05-02 21:42 - Oleg Volkov

See [#2653](#)

#### #8 - 2010-05-03 12:17 - Bart Stuyckens

that's interesting.

If I understand correctly, a user will only be able to see the issues he created.

I suppose that file, documentation, forum tabs are still shared between all members of a project ?

This is not solving the problem, but a very useful feature.

To apply a patch, I guess I have to checkout the source ? Where can I find documentation to do this ?

#### #9 - 2010-05-03 13:54 - Oleg Volkov

Bart Stuyckens wrote:

that's interesting.

If I understand correctly, a user will only be able to see the issues he created.

User with "Add issue" view only own issue (created, assigned, watchers).

I suppose that file, documentation, forum tabs are still shared between all members of a project ?

Yes, see roles.

This is not solving the problem, but a very useful feature.

Simple patch, hide assigned\_to from form (for non\_member users):

```
diff -ur redmine-0.9.3/app/views/issues/_attributes.rhtml redmine_backup2/app/views/issues/_attributes.rhtml
--- redmine-0.9.3/app/views/issues/_attributes.rhtml      2010-02-28 13:28:06.000000000 +0300
+++ redmine_backup2/app/views/issues/_attributes.rhtml    2010-04-24 18:41:56.170843570 +0400
@@ -8,7 +8,9 @@
 <% end %>

 <p><%= f.select :priority_id, (@priorities.collect {|p| [p.name, p.id]}), :required => true %></p>
+<% if !@issue.new_statuses_allowed_to(User.current).empty? %>
 <p><%= f.select :assigned_to_id, (@issue.assignable_users.collect {|m| [m.name, m.id]}), :include_blank => true
ue %></p>
+<% end %>
 <% unless @project.issue_categories.empty? %>
 <p><%= f.select :category_id, (@project.issue_categories.collect {|c| [c.name, c.id]}), :include_blank => true
e %>
 <%= prompt_to_remote(image_tag('add.png'), :style => 'vertical-align: middle;'),
@@ -30,6 +32,7 @@
 <% end %>
 </div>

+<% if !@issue.new_statuses_allowed_to(User.current).empty? %>
 <div class="splitcontentright">
 <p><%= f.text_field :start_date, :size => 10 %><%= calendar_for('issue_start_date') %></p>
 <p><%= f.text_field :due_date, :size => 10 %><%= calendar_for('issue_due_date') %></p>
@@ -38,6 +41,7 @@
 <p><%= f.select :done_ratio, ((0..10).to_a.collect {|r| ["#{r*10} %", r*10] }) %></p>
 <% end %>
 </div>
+<% end %>

 <div style="clear:both;" ></div>
 <%= render :partial => 'form_custom_fields' %>
```

To apply a patch, I guess I have to checkout the source ? Where can I find documentation to do this ?

cd /path/to/redmine

```
patch -p 1 </patch/to/redmine_own_v.1.patch
```

And restart web server.

**#10 - 2010-05-04 22:27 - Sergey Belov**

In my opinion we need to develop a system to manage permission to any field in the issue form/edit issue and even for custom created fields. This will be more complex

**#11 - 2010-05-05 11:38 - Bart Stuyckens**

That's the ultimate goal.

But if it means that a solution can only be delivered in the (very) long term, I'd prefer a quick and dirty solution for now.

**#12 - 2010-05-18 19:37 - Chris Haverman**

+1

I'd like to be able to manage permissions on any field in the new issue form as well.

**#13 - 2010-10-08 07:56 - Markus Korber**

+1

**#14 - 2018-04-02 08:52 - Go MAEDA**

- *Is duplicate of Feature #3521: Permissions for roles to change fields per tracker/status added*

**#15 - 2018-04-02 08:55 - Go MAEDA**

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Since Redmine 2.1.0, you can make the "Assignee" field read-only on the workflow page. Please check "Fields permissions" tab on "Workflow" page.