

## Redmine - Defect #6089

### Large uploads fails with Firefox

2010-08-09 15:21 - Harald Klimach

<b>Status:</b>	New	<b>Start date:</b>	2010-08-09
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>			
<b>Description</b>			
<p>This is a defect describing the behaviour observed in this <a href="#">thread</a></p> <p>There seems to be a problem with uploaded files in a very special corner case. It arises with Firefox as client, at least on MacOSX 10.6. It works with Safari.</p> <p>Where it fails it comes up with a redMine 500 error page, but nothing is traced in the log files.</p> <p>Here is our setup description:</p> <p>We are running nginx 0.7.67 on an OpenBSD 4.7 (MP) box serving as a proxy for Redmine 1.0.0 running in a mongrel_cluster on an Ubuntu 10.04 up to date system:</p> <ul style="list-style-type: none"><li>- database: mysql Ver 14.14 Distrib 5.1.41, for debian-linux-gnu (x86_64) using readline 6.1</li><li>- ruby: ruby 1.8.7 (2010-01-10 patchlevel 249) [x86_64-linux]</li><li>- rails: 2.3.5</li><li>- redmine: Redmine 1.0.0.stable.3892</li></ul> <p>The failure appears only for files which are larger then the in-memory cache of nginx for the upload.</p>			
<b>Related issues:</b>			
Related to Redmine - Defect # 14953: Intermittent AJAX Attachement Upload Fa...			<b>New</b>

### History

#### #1 - 2010-08-12 14:47 - Harald Klimach

The problem is the same with Firefox on a Linux box.

I found this thread: <http://www.webmasterworld.com/forum88/13149.htm> where a connection with `enctype="multipart/form-data"` is suggested, which is also used in the Redmine upload HTML code.

#### #2 - 2011-06-21 15:15 - Bedřich Lacina

I encountered the same problem - when uploading larger files (even though the Redmine - Administration - Settings - General - Attachment max. size was correctly set) the Redmine failed with no entry in production.log. After some investigation I encountered following message in apache log: `[warn] [client X.X.X.X] mod_fcgid: HTTP request length 136384 (so far) exceeds MaxRequestLen (131072), referer: http://X.X.X/projects/XXX/files/new`

After setting `FcgidMaxRequestLen 51200000` in `/etc/apache2/mods-available/fcgid.conf` and reloading apache everything worked as it should.

Note that if you use `mod_ruby` to run Redmine instead of `fcgi` you will have to add `LimitRequestBody 51200000` to your `httpd.conf`.

**#3 - 2014-08-08 20:22 - Ebrahim Mohammadi**

This is a severe issue for Firefox users. Isn't any fix or workaround known?

Everything works on Chromium, but it fails on Firefox.

**#4 - 2014-09-07 06:53 - Toshi MARUYAMA**

*- Related to Defect #14953: Intermittent AJAX Attachement Upload Failure in Firefox added*