

Redmine - Defect #6089

Large uploads fails with Firefox

2010-08-09 15:21 - Harald Klimach

Status:	New	Start date:	2010-08-09
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Attachments	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description <p>This is a defect describing the behaviour observed in this thread</p> <p>There seems to be a problem with uploaded files in a very special corner case. It arises with Firefox as client, at least on MacOSX 10.6. It works with Safari. Where it fails it comes up with a redMine 500 error page, but nothing is traced in the log files.</p> <p>Here is our setup description: We are running nginx 0.7.67 on an OpenBSD 4.7 (MP) box serving as a proxy for Redmine 1.0.0 running in a mongrel_cluster on an Ubuntu 10.04 up to date system:</p> <ul style="list-style-type: none">• database: mysql Ver 14.14 Distrib 5.1.41, for debian-linux-gnu (x86_64) using readline 6.1• ruby: ruby 1.8.7 (2010-01-10 patchlevel 249) [x86_64-linux]• rails: 2.3.5• redmine: Redmine 1.0.0.stable.3892 <p>The failure appears only for files which are larger then the in-memory cache of nginx for the upload.</p>			
Related issues:			
Related to Redmine - Defect #14953: Intermittent AJAX Attachement Upload Fai...			New

History

#1 - 2010-08-12 14:47 - Harald Klimach

The problem is the same with Firefox on a Linux box.

I found this thread: <http://www.webmasterworld.com/forum88/13149.htm> where a connection with

```
enctype="multipart/form-data"
```

is suggested, which is also used in the Redmine upload HTML code.

#2 - 2011-06-21 15:15 - Bedřich Lacina

I encountered the same problem - when uploading larger files (even though the Redmine - Administration - Settings - General - Attachment max. size was correctly set) the Redmine failed with no entry in production.log. After some investigation I encountered following message in apache log: [warn] [client X.X.X.X] mod_fcgid: HTTP request length 136384 (so far) exceeds MaxRequestLen (131072), referer: http://X.X.X/projects/XXX/files/new

After setting FcgidMaxRequestLen 51200000 in /etc/apache2/mods-available/fcgid.conf and reloading apache everything worked as it should.

Note that if you use mod_ruby to run Redmine instead of fcgi you will have to add LimitRequestBody 51200000 to your httpd.conf.

#3 - 2014-08-08 20:22 - Ebrahim Mohammadi

This is a severe issue for Firefox users. Isn't any fix or workaround known?

Everything works on Chromium, but it fails on Firefox.

#4 - 2014-09-07 06:53 - Toshi MARUYAMA

- Related to Defect #14953: Intermittent AJAX Attachement Upload Failure in Firefox added