Redmine - Defect #6305

I have been getting an error 500 instead of context menu on 1.0.1

2010-09-06 04:41 - Fabio Leitao

Status:	Closed	**Start date:**	2010-09-06
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	

Description

It used to work since recently... I have my redmine up-to-date as [r4066](#) (today) and for a few days I have realized it was no longer working.

Here is a portion of my production.log in debug level:

```
Processing IssuesController#context_menu (for 1##.6#.2##.6# at 2010-09-05 23:28:39) [POST]
  Parameters: {"back_url"=>"/projects/ads/issues", "ids"=>["54"], "project_id"=>"ads", "action"=>"
context_menu", "authenticity_token"=>"4LkGjEq8x8to/rL5b9U/VppzMcwi3xAcTF7bY5YPk0o=", "controller"=
>"issues", "_"=>""}
  SQL (0.2ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  User Load (0.2ms)   SELECT * FROM `users` WHERE (`users`.`id` = 3) AND (users.status = 1) AND (
(`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )

ArgumentError (wrong number of arguments (0 for 1)):
  /usr/lib/ruby/1.8/mongrel.rb:159:in `process_client'
  /usr/lib/ruby/1.8/mongrel.rb:158:in `each'
  /usr/lib/ruby/1.8/mongrel.rb:158:in `process_client'
  /usr/lib/ruby/1.8/mongrel.rb:285:in `run'
  /usr/lib/ruby/1.8/mongrel.rb:285:in `initialize'
  /usr/lib/ruby/1.8/mongrel.rb:285:in `new'
  /usr/lib/ruby/1.8/mongrel.rb:285:in `run'
  /usr/lib/ruby/1.8/mongrel.rb:268:in `initialize'
  /usr/lib/ruby/1.8/mongrel.rb:268:in `new'
  /usr/lib/ruby/1.8/mongrel.rb:268:in `run'

Rendering /home/corp/www/rails/redmine/public/500.html (500 Internal Server Error)
```

I am not sure where to look for a solution, or even if a plugin might disrupt the funcion,but I can help try to locate the root cause, test, try out patches and past log files along

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History

#1 - 2010-09-13 01:16 - Fabio Leitao

- Assignee set to Jean-Baptiste Barth

Well, Since [r4082](#) it started working for the roadmap again ([#6351](#)), but still not working in the issues list.

#2 - 2010-09-13 06:46 - Jean-Baptiste Barth

- Assignee deleted (Jean-Baptiste Barth)

It works for me on a fresh installation (on trunk). Can you read [SubmittingBugs](#) and provide requested informations ? There must be something different in your installation..

#3 - 2010-09-13 21:01 - Fabio Leitao

So, collecting a few information from my system:

mysql 5.1.41-3ubuntu12.6
ruby 1.8.7 (2010-01-10 patchlevel 249)
rails 1.8

Redmine 1.0.1.devel.4083
svn 1.6.6 (r40053)
Bazaar (bzr) 2.2.0

My installed plugins:

Bulk Time Entry - Eric Davis -   0.5.0
Customer plugin - Eric Davis -   0.2.0
Redmine Question plugin - Eric Davis -   0.3.0
Bots filter - Jean-Philippe Lang -   1.02c
Charts Plugin - Maciej Szczytowski -   0.0.14
Redmine ezLibrarian plugin - Zou Chaoqun -   0.1.5
Redmine Graphs plugin - Brad Beattie -   0.1.0
Basic Project XML File Loader - Simon Stearn -   0.0.11b
Redmine Logs plugin - Haruyuki Iida -   0.0.1
Redmine Schedules plugin - Brad Beattie -   0.4.2
Redmine Time Display plugin - Jacky Leung -   0.1.1
Redmine Wiki Extensions plugin - Haruyuki Iida -   0.2.2
Issues XLS export - Vitaly Klimov -   0.0.5
Stuff To Do Plugin - Eric Davis -   0.4.0
Timesheet Plugin - Eric Davis of Little Stream Software -   0.6.0

My gems list:

* LOCAL GEMS ***

abstract (1.0.0)
actionmailer (2.3.5)
actionpack (2.3.5)
activerecord (2.3.5)
activeresource (2.3.5)
activesupport (2.3.5)
arel (1.0.1)
builder (2.1.2)
bundler (1.0.0)
cucumber (0.8.5)
diff-lcs (1.1.2)
erubis (2.6.6)
gherkin (2.2.1, 2.2.0, 2.1.5)
holidays (0.9.3)
icalendar (1.1.5)
json_pure (1.4.6)
mail (2.2.6.1, 2.2.5)
mime-types (1.16)
mysql (2.8.1)
polyglot (0.3.1)
prawn (0.8.4)
prawn-core (0.8.4)
prawn-layout (0.8.4)
prawn-security (0.8.4)
rack (1.2.1, 1.0.1)
rack-mount (0.6.13, 0.6.12)
rack-test (0.5.4)
rails (2.3.5)
rake (0.8.7)
rmagick (2.13.1)
ruby-ole (1.2.10.1)
rubyist-aasm (2.1.1)
spreadsheet (0.6.4.1)
term-ansicolor (1.0.5)
thor (0.14.0)
treetop (1.4.8)
trollop (1.16.2)
tzinfo (0.3.23)

I have also realized I have been getting a i18n related error, since my last sudo gem update (which intalled rails 3.0.0 with many active stuff version 3.0.0 and i18n with them)...

I am pretty sure this got to be the root cause, so I have removed them. Any advises?

#4 - 2010-09-13 21:05 - Fabio Leitao

Well, by the way, uninstalling those newer versions also did not solve my issues...still getting error 500 on context_menu in the issues page, and still working on the roadmap page.

#5 - 2010-09-19 18:19 - Mischa The Evil

- Status changed from New to Closed

- Resolution set to Invalid

Your error is caused by the [XLS export plugin](#) (aka Issues XLS export plugin) which overrides Redmines issues-index core view (which itself changed due to recent refactorings on the context_menu by Eric Davis). I'd advise to remove the plugin to see if it actually solves your issue...

If so: please report the issue to the plugin author and ask him to update the overridden Redmine core view(s).

Note: a similar issue was hunting the Show Issue Descriptions plugin which I've fixed myself. See [RE: Show Issue Descriptions plugin](#).

#6 - 2010-09-20 08:30 - Fabio Leitao

Mischa The Evil wrote:

> Your error is caused by the [XLS export plugin](#) (aka Issues XLS export plugin) which overrides Redmines issues-index core view ...

Indeed, removing the XLS Export Plugin solved my problem... I remember they had worked together in the past, but then this recent change in the core cripled the plugin, right?

I'll try to contact the author and issue a ticket for the plugin repair as well.

Thanx

#7 - 2010-09-20 20:56 - Fabio Leitao

Fabio Leitao wrote:

> I'll try to contact the author and issue a ticket for the plugin repair as well.

Well, I have contacted the plugin author and a fix was just released in the newer version 007... Now it wont cause the error 500 in the Issues Context_menu. I believe it solved the problem for now.

Thanx for all the help.