Redmine - Feature #6328

New issue alert - set "high importance" for notification mails

2010-09-08 10:13 - Bart Stuyckens

Status:	Closed	**Start date:**	2010-09-08
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid		

Description

this applies to the New Issue Alerts plugin.

We use this plugin for our support projects. Our customers will issue new tickets in these projects and we get notified.

This works fine, only problem is that the new issue alert mails look exactly like other notifications from Redmine. Obviously tickets from customers have higher priority than internal tickets.

Hence proposal: would it be possible to send the new issue alert mails with "High Importance" ?

History

#1 - 2010-09-08 10:57 - Felix Schäfer

- Category deleted (Email notifications)

- Status changed from New to Closed

- Resolution set to Invalid

This is a third-party plugin, please contact the author for enhancement proposals.