

Redmine - Defect #6423

Problem parsing From lines for email account creation

2010-09-17 16:53 - Richard Palmer

Status:	Closed	Start date:	2010-09-17
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Fixed		

**Description**

The code in mail\_handler to create a user via email expects From lines in the form:

```
"Joe Bloggs <[a href='mailto:joe.bloggs@example.com']joe.bloggs@example.com>";
```

It fails to handle the following:

```
"Bloggs, Joe <[a href='mailto:joe.bloggs@example.com']joe.bloggs@example.com>";  
  "[a href='mailto:joe.bloggs@example.com']joe.bloggs@example.com <[a href='mailto:joe.bloggs@example.com']joe.bloggs@example.com>";
```

as the user's firstname cannot contain ",", or "@". As a quick fix I've added an extra line in create\_user\_from\_email in mail\_handler.rb to strip those from the firstname before the user is saved:

```
user.firstname = names.shift.gsub(/@.*$/ , '').gsub(/,/ , '')
```

but this might not cover all cases. I'm just starting with ruby so apologies if this is hideous code.

regards,

Richard

History

#1 - 2011-11-28 05:05 - Mischa The Evil

- Category set to Email receiving

Is this covered by [r7952](#)?

#2 - 2019-02-09 07:26 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Fixed

You can use both '@' and ',' for user names on and after [r4599](#) ([#5152](#)).