

## Redmine - Defect #6567

### can not add user or add a issue

2010-10-04 13:33 - Jeffrey Moncrieff

<b>Status:</b>	Closed	<b>Start date:</b>	2010-10-04
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		

#### Description

Hello, I have just installed redmine on my development server. I like so far but I have run in to a couple of snags

1. when I try to add a issue I get a Internal server error

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Rendering /home/mongrel/redmine/public/500.html (500 Internal Server Error)

Processing IssuesController#create (for 10.2.2.245 at 2010-10-04 07:30:04) [POST]

Parameters: {"commit"=>"Create", "project\_id"=>"mwdserp", "action"=>"create", "authenticity\_token"=>"o7y/uHQPnt6Q6j7rF4s4j73XhPgS5UWNnETR8p8UQII=", "issue"=>{"start\_date"=>"2010-10-04", "estimated\_hours"=>""}, "priority\_id"=>"1", "done\_ratio"=>"0", "assigned\_to\_id"=>""}, "subject"=>"testing", "category\_id"=>""}, "tracker\_id"=>"1", "due\_date"=>""}, "status\_id"=>"2", "description"=>""}, "controller"=>"issues", "attachments"=>{"1"=>{"description"=>""}}}

NoMethodError (undefined method `to\_sym' for false:FalseClass):

app/models/user.rb:397:in `notify\_about?'  
app/models/issue.rb:420:in `recipients'  
app/models/mailer.rb:46:in `issue\_add'  
app/models/issue\_observer.rb:20:in `after\_create'  
/usr/lib/ruby/1.8/observer.rb:185:in `notify\_observers'  
/usr/lib/ruby/1.8/observer.rb:184:in `each'  
/usr/lib/ruby/1.8/observer.rb:184:in `notify\_observers'  
app/controllers/issues\_controller.rb:131:in `create'

1. when i try to create a user I get

Rendering /home/mongrel/redmine/public/500.html (500 Internal Server Error)

Processing UsersController#create (for 10.2.2.245 at 2010-10-04 07:19:55) [POST]

Parameters: {"send\_information"=>"1", "password\_confirmation"=>"[FILTERED]", "action"=>"create", "authenticity\_token"=>"o7y/uHQPnt6Q6j7rF4s4j73XhPgS5UWNnETR8p8UQII=", "no\_self\_notified"=>"1", "pref"=>{"hide\_mail"=>"0", "comments\_sorting"=>"asc", "time\_zone"=>"Eastern Time (US & Canada)"}, "controller"=>"users", "user"=>{"admin"=>"0", "language"=>"en", "mail"=>"jeff@mwds.ca", "lastname"=>"Moncrieff", "firstname"=>"Jeffrey", "login"=>"jeff"}, "password"=>"[FILTERED]", "notification\_option"=>"all", "continue"=>"Create and continue"}

Rendering template within layouts/admin

Rendering users/new

ActionView::TemplateError (undefined method `to\_sym' for false:FalseClass) on line #2 of

app/views/users/\_mail\_notifications.html.erb:

```
1: <p>
2: <%= select_tag 'notification_option', options_for_select(@notification_options.collect {|o| [(o.last), o.first]},
@notification_option.to_sym),
3:           :onchange => 'if ($("#notification_option").value "selected") {Element.show("notified-projects")} else
{Element.hide("notified-projects")} >
4: &lt;/p>&gt;
5: < content_tag 'div', :id => 'notified-projects', :style => (@notification_option 'selected' ? " : 'display:none;') do %>
```

app/views/users/\_mail\_notifications.html.erb:2

app/views/users/\_form.rhtml:38:in `\_run\_rhtml\_app47views47users47\_form46rhtml\_locals\_f\_form\_ob  
ject'

```
app/views/users/new.html.erb:4
app/helpers/application_helper.rb:721:in `labelled_tabular_form_for'
app/views/users/new.html.erb:3
app/controllers/users_controller.rb:110:in `create'
```

the about script

```
/home/mongrel/redmine/script# ./about
```

```
/usr/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/rails/gem_dependency.rb:119:Warning: Gem::Dependency#version_requirements is deprecated and will be removed on or after August 2010. Use #requirement
```

About your application's environment

Ruby version 1.8.7 (i486-linux)

RubyGems version 1.3.7

Rack version 1.0

Rails version 2.3.5

Active Record version 2.3.5

Active Resource version 2.3.5

Action Mailer version 2.3.5

Active Support version 2.3.5

Application root /home/mongrel/redmine

Environment development

Database adapter mysql

Database schema version 20100819172912

## History

### #1 - 2010-10-04 14:34 - Jean-Baptiste Barth

Can you try to run rake db:migrate (with the correct RAILS\_ENV variable set) and tell us if you get the same issue after that ? I got the same error NoMethodError (undefined method `to\_sym' for false:FalseClass): with recent trunk versions : 2 migrations have been added but with the wrong date, so they're not easily visible.

### #2 - 2010-10-04 14:53 - Jeffrey Moncrieff

- Status changed from New to Resolved

I did a rake db:migrate and seem to fix the problem, To me it looks like the database schema has changed But I am not a ruby developer I am a Perl/PHP Developer.

### #3 - 2010-10-04 15:45 - Felix Schäfer

- Status changed from Resolved to Closed

- Resolution set to Invalid

Jeffrey Moncrieff wrote:

I did a rake db:migrate and seem to fix the problem, To me it looks like the database schema has changed But I am not a ruby developer I am a Perl/PHP Developer.

Yes, migrations are the rails-slang for "database schema updates". All schema updates being incremental, you just need to "apply" the latest migrations to your DB to bring it to the last version, and you should do that after each redmine update. Also see [RedmineUpgrade](#) for more info.

You might also want to have a look at [#6549](#), there's a little snafu in those migrations which might cause certain notification settings to not be migrated properly.