

Redmine - Defect #6621

Multibyte symbols are wrongly displayed in issues CSV export (ISO-8859)

2010-10-11 00:04 - Iñaki Baz Castillo

Status:	Closed	Start date:	2010-10-11
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	1.0.2
Resolution:	Duplicate		
Description			
Some issues in a Redmine 1.0.2 project contains multibyte symbols in their description or assigned person's display name (as "Iñaki"). When exporting these issues to CSV I get a ISO-8859 text file in which these symbols are wrongly displayed:			
<pre>#;Estado;Proyecto;Tipo;Prioridad;Tema;Asignado a;Categoría;Versión prevista;Autor;Fecha de inicio;Fecha fin;% Realizado;Tiempo estimado;Tarea padre;Creado;Actualizado;Descripción 2;Nueva;New-Project;Errores;Normal;Testing task;Iñaki Baz Castillo;";1.0;Iñaki Baz Castillo;2010-10-10;2010-10-15;0;10,0;";Domingo, 10 de Octubre de 2010 17:44:31 +0200;Domingo, 10 de Octubre de 2010 18:07:17 +0200;asasdasd</pre>			
Related issues:			
Related to Redmine - Defect #7096: CSV Issues Export + Ruby 1.9 + Thin + non-...		Closed	2010-12-11
Is duplicate of Redmine - Defect #8549: Export CSV has character encoding error		Closed	2011-06-07

History

#1 - 2011-05-13 09:57 - Francisco José Martínez

Iñaki Baz Castillo wrote:

Some issues in a Redmine 1.0.2 project contains multibyte symbols in their description or assigned person's display name (as "Iñaki"). When exporting these issues to CSV I get a ISO-8859 text file in which these symbols are wrongly displayed:
[...]

It's seems like you are using a wrong char set. Try modify your config/locales language file and search: general_csv_encoding: ISO-8859-1 and replace it for ISO-8859-15

You use redmine in english but use spanish chars isn't it?

#2 - 2011-05-13 10:47 - Iñaki Baz Castillo

- Status changed from New to Resolved

Thanks, it solves the issue.

#3 - 2011-06-07 10:46 - Toshi MARUYAMA

- Status changed from Resolved to Closed

- Resolution set to Duplicate

Duplicate with [#8549](#).