

Redmine - Defect #6785

Issue list goes 500

2010-11-01 14:40 - Ken Watford

Status:	Closed	Start date:	2010-11-01
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.0.3
Resolution:	Invalid		

**Description**

Upgrading from an 0.9.3, everything seems to work except for the issue list. Activity list, individual issues, and the New Issue page all work.

Using [r4352](#)  
Passenger: 2.2.7debian-1

Output of script/about:

```
Ruby version          1.8.7 (x86_64-linux)
RubyGems version      1.3.7
Rack version          1.0
Rails version         2.3.5
Active Record version 2.3.5
Active Resource version 2.3.5
Action Mailer version 2.3.5
Active Support version 2.3.5
Application root      /home/redmine/redmine
Environment           production
Database adapter      postgresql
Database schema version 20100819172912
```

gem list:

```
actionmailer (2.3.5)
actionpack (2.3.5)
activerecord (2.3.5)
activeresource (2.3.5)
activesupport (2.3.5)
pg (0.9.0)
rack (1.0.1)
rails (2.3.5)
rake (0.8.7)
rmagick (2.13.1)
rubygems-update (1.3.7)
```

The only plugin I've installed is action\_mailer\_optional\_tls.

Log entry:

```
Processing IssuesController#index (for xx.xx.xx.xx at 2010-11-01 09:21:09) [GET]
  Parameters: {"project_id"=>"tuf", "action"=>"index", "controller"=>"issues"}
Rendering template within layouts/base
Rendering issues/index.rhtml

ActionView::TemplateError (undefined method `-' for nil:NilClass) on line #16 of app/views/issues/_list.rhtml:
13:      </tr></thead>
14:      <% previous_group = false %>
```

```

15:     <tbody>
16:     <% issue_list(issues) do |issue, level| -%>
17:     <% if @query.grouped? && (group = @query.group_by_column.value(issue)) != previous_group %>
18:     <% reset_cycle %>
19:     <tr class="group open">

app/helpers/issues_helper.rb:28:in `issue_list'
app/helpers/issues_helper.rb:23:in `each'
app/helpers/issues_helper.rb:23:in `issue_list'
app/views/issues/_list.rhtml:16
app/views/issues/_list.rhtml:1:in `_run_rhtml_app47views47issues47_list46rhtml_locals_issues_l
ist_object_query'
app/views/issues/index.rhtml:63:in `_run_rhtml_app47views47issues47index46rhtml'
app/controllers/issues_controller.rb:86
app/controllers/issues_controller.rb:85:in `index'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:95:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:374:in `start_request_handler'
,
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:332:in `handle_spawn_applicat
ion'
/usr/lib/ruby/1.8/phusion_passenger/utils.rb:184:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:330:in `handle_spawn_applicat
ion'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:209:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/passenger-spawn-server:61

```

Rendering /home/redmine/redmine/public/500.html (500 Internal Server Error)

## History

### #1 - 2010-11-01 14:50 - Felix Schäfer

Have you run the migration properly? Did you have the subtasks plugin installed sometime in the life of this redmine instance?

### #2 - 2010-11-01 15:23 - Ken Watford

Felix Schäfer wrote:

Have you run the migration properly? Did you have the subtasks plugin installed sometime in the life of this redmine instance?

Migrations were run, yes.

I do not recall installing that one, and do not see it among the previous install's plugins directory. It's possible that it existed in some older version, though.

Looking at my database, the issues table has a "parent\_id" column and a "root\_id" column. All rows have null parent\_ids, and all issues after June (when we had a server migration) have null root\_id/lft/rgt fields. Issues prior to June have them, as well as populated "lft" and "rgt" fields (all with value 1 and 2). It seems likely that subtasks were installed in an older instance, then the server was migrated to one without that installed (leaving those fields blank), and now that it's in trunk the null fields became an issue.

Filling all of the missing root\_id fields with the issue's id and setting the lft and rgt fields to 1 and 2 seems to have resolved the problem.

**#3 - 2010-11-01 15:38 - Holger Just**

- *Status changed from New to Closed*

- *Resolution set to Invalid*

**#4 - 2011-10-25 12:37 - Ralph Jaynes**

SPAM