Redmine - Defect #6811

Updating of some records fails

2010-11-03 05:02 - phil cryer

Status:	Closed	**Start date:**	2010-11-03
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Issues	**Estimated time:**	0.00 hour
Target version:			
Resolution:		**Affected version:**	

Description

Overview

I cannot update some records in Redmine, most will work, but then others will just hang, giving no response. I'm running Debian (squeeze), using Redmine (latest via git), was running behind Apache 2.2 and the latest Passenger (2.2.15), so I tried running it under nginx (0.7.64) under the same version Passenger (2.2.15), and while it seems to run faster, I have the same issue.

More environment details

1. mysql --version
   mysql Ver 14.14 Distrib 5.1.49, for debian-linux-gnu (i486) using readline 6.1
2. ruby script/about
   /var/lib/gems/1.8/gems/rails-2.3.5/lib/rails/gem_dependency.rb:119:Warning: Gem::Dependency#version_requirements is deprecated and will be removed on or after August 2010. Use #requirement
   About your application's environment
   Ruby version   1.8.7 (i486-linux)
   RubyGems version   1.3.7
   Rack version   1.0
   Rails version   2.3.5
   Active Record version   2.3.5
   Active Resource version 2.3.5
   Action Mailer version   2.3.5
   Active Support version 2.3.5
   Application root   /opt/redmine
   Environment   development
   Database adapter   mysql
   Database schema version 20100819172912

Issue

When I try to update most records, they work instantaneously, but some, like http://projects.biodiversitylibrary.org/issues/211 never update. I visit that link and click on 'Update', then from the dropdown by Status I choose 'Resolved', I enter two sentences in the 'Notes' section, and I hit 'Submit'

Logs

Webserver:

```
x.x.x.x - - [03/Nov/2010:02:58:00 +0000] "POST /issues/211 HTTP/1.1" 400 0 "http://projects.biodiv
ersitylibrary.org/issues/211" "Mozilla/5.0 (Macintosh; U; Intel Mac OS X 10.6; en-US; rv:1.9.2.12)
 Gecko/20101026 Firefox/3.6.12"
```

Debug from Redmine:

```
Processing IssuesController#show (for 24.107.203.87 at 2010-11-03 02:57:50) [GET]
  Parameters: {"action"=>"show", "id"=>"211", "controller"=>"issues"}
  SQL (0.1ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  User Load (0.1ms)   SELECT * FROM `users` WHERE (`users`.`id` = 3) AND (users.status = 1) AND (
(`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )
```

```
  Issue Load (0.1ms)   SELECT * FROM `issues` WHERE (`issues`.`id` = 211)
  Project Load (0.1ms)   SELECT * FROM `projects` WHERE (`projects`.`id` = 10)
  Tracker Load (0.0ms)   SELECT * FROM `trackers` WHERE (`trackers`.`id` = 4)
  IssueStatus Load (0.0ms)   SELECT * FROM `issue_statuses` WHERE (`issue_statuses`.`id` = 2)
  User Load (0.0ms)   SELECT * FROM `users` WHERE (`users`.`id` = 24) AND ( (`users`.`type` = 'Use
r' OR `users`.`type` = 'AnonymousUser' ) )
  IssuePriority Load (0.0ms)   SELECT * FROM `enumerations` WHERE (`enumerations`.`id` = 4) AND (
(`enumerations`.`type` = 'IssuePriority' ) )
  EnabledModule Load (0.1ms)   SELECT name FROM `enabled_modules` WHERE (`enabled_modules`.project
_id = 10)
  Journal Load (0.0ms)   SELECT * FROM `journals` WHERE (`journals`.journalized_id = 211 AND `jour
nals`.journalized_type = 'Issue') ORDER BY journals.created_on ASC
  User Load (0.0ms)   SELECT * FROM `users` WHERE (`users`.`id` = 3) AND ( (`users`.`type` = 'User
' OR `users`.`type` = 'AnonymousUser' ) )
  JournalDetail Load (0.0ms)   SELECT `journal_details`.* FROM `journal_details` WHERE (`journal_d
etails`.journal_id = 409)
  UserPreference Load (0.0ms)   SELECT * FROM `user_preferences` WHERE (`user_preferences`.user_id
 = 3) LIMIT 1
  Changeset Load Including Associations (0.1ms)   SELECT `changesets`.`id` AS t0_r0, `changesets`.
`repository_id` AS t0_r1, `changesets`.`revision` AS t0_r2, `changesets`.`committer` AS t0_r3, `ch
angesets`.`committed_on` AS t0_r4, `changesets`.`comments` AS t0_r5, `changesets`.`commit_date` AS
 t0_r6, `changesets`.`scmid` AS t0_r7, `changesets`.`user_id` AS t0_r8, `repositories`.`id` AS t1_
r0, `repositories`.`project_id` AS t1_r1, `repositories`.`url` AS t1_r2, `repositories`.`login` AS
 t1_r3, `repositories`.`password` AS t1_r4, `repositories`.`root_url` AS t1_r5, `repositories`.`ty
pe` AS t1_r6, `projects`.`id` AS t2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS t2
_r2, `projects`.`homepage` AS t2_r3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2
_r5, `projects`.`created_on` AS t2_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` A
S t2_r8, `projects`.`status` AS t2_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11 FROM
 `changesets` LEFT OUTER JOIN `repositories` ON `repositories`.id = `changesets`.repository_id LEF
T OUTER JOIN `projects` ON `projects`.id = `repositories`.project_id INNER JOIN `changesets_issues
` ON `changesets`.id = `changesets_issues`.changeset_id WHERE (((projects.status=1 AND projects.id
 IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='repository')) AND (`changesets_is
sues`.issue_id = 211 )) AND (`changesets_issues`.issue_id = 211 )) ORDER BY changesets.committed_o
n ASC, changesets.id ASC
  Member Load Including Associations (0.1ms)   SELECT `members`.`id` AS t0_r0, `members`.`user_id`
 AS t0_r1, `members`.`project_id` AS t0_r2, `members`.`created_on` AS t0_r3, `members`.`mail_notif
ication` AS t0_r4, `projects`.`id` AS t1_r0, `projects`.`name` AS t1_r1, `projects`.`description`
AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_public` AS t1_r4, `projects`.`parent_id`
AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1_r7, `projects`.`identifi
er` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rgt` AS t1_r11
, `roles`.`id` AS t2_r0, `roles`.`name` AS t2_r1, `roles`.`position` AS t2_r2, `roles`.`assignable
` AS t2_r3, `roles`.`builtin` AS t2_r4, `roles`.`permissions` AS t2_r5 FROM `members` LEFT OUTER J
OIN `projects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members
`.`id` = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`ro
le_id`) WHERE (`members`.user_id = 3 AND (projects.status=1)) ORDER BY projects.name
  Workflow Load (0.0ms)   SELECT * FROM `workflows` WHERE (`workflows`.old_status_id = 2 AND (`wor
kflows`.`tracker_id` = 4 AND `workflows`.`role_id` IN (3)))
  IssueStatus Load (0.0ms)   SELECT * FROM `issue_statuses` WHERE (`issue_statuses`.`id` IN (6,8,1
,3,4,5))
  IssueRelation Load (0.0ms)   SELECT * FROM `issue_relations` WHERE (`issue_relations`.issue_to_i
d = 211)
  IssuePriority Load (0.0ms)   SELECT * FROM `enumerations` WHERE ( (`enumerations`.`type` = 'Issu
ePriority' ) ) ORDER BY enumerations.position ASC
  TimeEntryActivity Load (0.0ms)   SELECT * FROM `enumerations` WHERE (`enumerations`.`is_default`
 = 1) AND ( (`enumerations`.`type` = 'TimeEntryActivity' ) ) ORDER BY enumerations.position ASC LI
MIT 1
Rendering template within layouts/base
Rendering issues/show.rhtml
  User Load (0.0ms)   SELECT `users`.id FROM `users` INNER JOIN `watchers` ON `users`.id = `watche
rs`.user_id WHERE ((`watchers`.watchable_id = 211) AND (`watchers`.watchable_type = 'Issue')) AND
( (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )
Rendered issues/_action_menu (6.0ms)
  Issue Load (0.1ms)   SELECT * FROM `issues` WHERE (((issues.id != 211) AND (issues.`lft` <= 1 AN
D issues.`rgt` >= 2)) AND (`issues`.`root_id` = 211)) ORDER BY `lft`
  SQL (0.0ms)   SELECT count(*) AS count_all FROM `issues` WHERE (((issues.id != 211) AND (issues.
`lft` <= 1 AND issues.`rgt` >= 2)) AND (`issues`.`root_id` = 211))
  CACHE (0.0ms)   SELECT * FROM `users` WHERE (`users`.`id` = 3) AND ( (`users`.`type` = 'User' OR
```

```
  `users`.`type` = 'AnonymousUser' ) )
  SQL (0.0ms)   SELECT sum(time_entries.hours) AS sum_time_entries_hours FROM `issues` LEFT OUTER
JOIN `time_entries` ON time_entries.issue_id = issues.id WHERE ((issues.`lft` >= 1 AND issues.`rgt
` <= 2) AND (`issues`.`root_id` = 211))
  Version Load (0.0ms)   SELECT * FROM `versions` WHERE (`versions`.`id` = 3)
  CACHE (0.0ms)   SELECT * FROM `projects` WHERE (`projects`.`id` = 10)
  CACHE (0.0ms)   SELECT name FROM `enabled_modules` WHERE (`enabled_modules`.project_id = 10)
  IssueCustomField Load (0.0ms)   SELECT * FROM `custom_fields` WHERE (is_for_all=1) AND ( (`custo
m_fields`.`type` = 'IssueCustomField' ) ) ORDER BY position
  IssueCustomField Load (0.0ms)   SELECT * FROM `custom_fields` INNER JOIN `custom_fields_projects
` ON `custom_fields`.id = `custom_fields_projects`.custom_field_id WHERE (`custom_fields_projects`
.project_id = 10 ) AND ( (`custom_fields`.`type` = 'IssueCustomField' ) ) ORDER BY custom_fields.p
osition
  SQL (0.1ms)   SELECT count(*) AS count_all FROM `attachments` WHERE (`attachments`.container_id
= 211 AND `attachments`.container_type = 'Issue')
  IssueRelation Load (0.1ms)   SELECT * FROM `issue_relations` WHERE (`issue_relations`.issue_from
_id = 211)
Rendered issue_relations/_form (1.5ms)
Rendered issues/_relations (4.1ms)
  IssueStatus Load (0.0ms)   SELECT * FROM `issue_statuses` WHERE (`issue_statuses`.`id` = '2') LI
MIT 1
  IssueStatus Load (0.0ms)   SELECT * FROM `issue_statuses` WHERE (`issue_statuses`.`id` = '1') LI
MIT 1
  User Load (0.0ms)   SELECT * FROM `users` WHERE (`users`.`id` = '3') AND ( (`users`.`type` = 'Us
er' OR `users`.`type` = 'AnonymousUser' ) ) LIMIT 1
  User Load (0.0ms)   SELECT * FROM `users` WHERE (`users`.`id` IS NULL) AND ( (`users`.`type` = '
User' OR `users`.`type` = 'AnonymousUser' ) ) LIMIT 1
  Version Load (0.0ms)   SELECT * FROM `versions` WHERE (`versions`.`id` = '3') LIMIT 1
  Version Load (0.0ms)   SELECT * FROM `versions` WHERE (`versions`.`id` IS NULL) LIMIT 1
Rendered issues/_history (4.5ms)
  CACHE (0.0ms)   SELECT `users`.id FROM `users` INNER JOIN `watchers` ON `users`.id = `watchers`.
user_id WHERE ((`watchers`.watchable_id = 211) AND (`watchers`.watchable_type = 'Issue')) AND ( (`
users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )
Rendered issues/_action_menu (5.5ms)
  Tracker Load (0.1ms)   SELECT * FROM `trackers` INNER JOIN `projects_trackers` ON `trackers`.id
= `projects_trackers`.tracker_id WHERE (`projects_trackers`.project_id = 10 ) ORDER BY trackers.po
sition
  Member Load Including Associations (0.1ms)   SELECT `members`.`id` AS t0_r0, `members`.`user_id`
 AS t0_r1, `members`.`project_id` AS t0_r2, `members`.`created_on` AS t0_r3, `members`.`mail_notif
ication` AS t0_r4, `users`.`id` AS t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t
1_r2, `users`.`firstname` AS t1_r3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.
`mail_notification` AS t1_r6, `users`.`admin` AS t1_r7, `users`.`status` AS t1_r8, `users`.`last_l
ogin_on` AS t1_r9, `users`.`language` AS t1_r10, `users`.`auth_source_id` AS t1_r11, `users`.`crea
ted_on` AS t1_r12, `users`.`updated_on` AS t1_r13, `users`.`type` AS t1_r14, `users`.`identity_url
` AS t1_r15, `roles`.`id` AS t2_r0, `roles`.`name` AS t2_r1, `roles`.`position` AS t2_r2, `roles`.
`assignable` AS t2_r3, `roles`.`builtin` AS t2_r4, `roles`.`permissions` AS t2_r5 FROM `members` L
EFT OUTER JOIN `users` ON `users`.id = `members`.user_id AND (`users`.`type` = 'User' OR `users`.`
type` = 'AnonymousUser' ) LEFT OUTER JOIN `member_roles` ON (`members`.`id` = `member_roles`.`memb
er_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`) WHERE (`members`.proj
ect_id = 10 AND (users.type='User' AND users.status=1))
  SQL (0.0ms)   SELECT count(*) AS count_all FROM `issue_categories` WHERE (`issue_categories`.pro
ject_id = 10)
  Project Load (0.1ms)   SELECT * FROM `projects` WHERE (projects.`lft` <= 15 AND projects.`rgt` >
= 16) ORDER BY `lft` LIMIT 1
  CACHE (0.0ms)   SELECT * FROM `projects` WHERE (projects.`lft` <= 15 AND projects.`rgt` >= 16) O
RDER BY `lft` LIMIT 1
  Version Load (0.0ms)   SELECT * FROM `versions` WHERE (`versions`.`id` = 3) LIMIT 1
  Version Load Including Associations (0.1ms)   SELECT `versions`.`id` AS t0_r0, `versions`.`proje
ct_id` AS t0_r1, `versions`.`name` AS t0_r2, `versions`.`description` AS t0_r3, `versions`.`effect
ive_date` AS t0_r4, `versions`.`created_on` AS t0_r5, `versions`.`updated_on` AS t0_r6, `versions`
.`wiki_page_title` AS t0_r7, `versions`.`status` AS t0_r8, `versions`.`sharing` AS t0_r9, `project
s`.`id` AS t1_r0, `projects`.`name` AS t1_r1, `projects`.`description` AS t1_r2, `projects`.`homep
age` AS t1_r3, `projects`.`is_public` AS t1_r4, `projects`.`parent_id` AS t1_r5, `projects`.`creat
ed_on` AS t1_r6, `projects`.`updated_on` AS t1_r7, `projects`.`identifier` AS t1_r8, `projects`.`s
tatus` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rgt` AS t1_r11 FROM `versions` LEFT OUTER
 JOIN `projects` ON `projects`.id = `versions`.project_id WHERE ((`versions`.`status` = 'open') AN
D (projects.id = 10 OR (projects.status = 1 AND ( versions.sharing = 'system' OR (projects.lft >=
```

```
15 AND projects.rgt <= 16 AND versions.sharing = 'tree') OR (projects.lft < 15 AND projects.rgt >
16 AND versions.sharing IN ('hierarchy', 'descendants')) OR (projects.lft > 15 AND projects.rgt <
16 AND versions.sharing = 'hierarchy'))))))
Rendered issues/_form_custom_fields (0.1ms)
Rendered issues/_attributes (15.3ms)
Rendered issues/_form (19.6ms)
  TimeEntryActivity Load (0.1ms)   SELECT * FROM `enumerations` WHERE (`enumerations`.project_id =
 10) AND ( `enumerations`.`type` = 'TimeEntryActivity' ) ) ORDER BY enumerations.position ASC
  TimeEntryActivity Load (0.1ms)   SELECT * FROM `enumerations` WHERE ((`enumerations`.`active` =
1 AND `enumerations`.`project_id` IS NULL)) AND ( `enumerations`.`type` = 'TimeEntryActivity' ) )
 ORDER BY enumerations.position ASC
  CustomField Load (0.0ms)   SELECT * FROM `custom_fields` WHERE (type = 'TimeEntryCustomField') O
RDER BY position
Rendered attachments/_form (0.9ms)
Rendered issues/_edit (28.4ms)
  Token Load (0.1ms)   SELECT * FROM `tokens` WHERE (`tokens`.user_id = 3 AND (action='feeds')) LI
MIT 1
  Query Load (0.0ms)   SELECT id, name FROM `queries` WHERE (1=1 AND (is_public = 1 OR user_id = 3
) AND (project_id IS NULL OR project_id = 10)) ORDER BY name ASC
Rendered issues/_sidebar (3.5ms)
  SQL (0.0ms)   SELECT count(*) AS count_all FROM `users` INNER JOIN `watchers` ON `users`.id = `w
atchers`.user_id WHERE ((`watchers`.watchable_id = 211) AND (`watchers`.watchable_type = 'Issue'))
 AND ( (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )
  User Load (0.1ms)   SELECT `users`.* FROM `users` INNER JOIN `watchers` ON `users`.id = `watcher
s`.user_id WHERE ((`watchers`.watchable_id = 211) AND (`watchers`.watchable_type = 'Issue')) AND (
 (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) )
Rendered watchers/_watchers (2.1ms)
  Project Load (0.1ms)   SELECT `projects`.* FROM `projects` INNER JOIN `members` ON `projects`.id
 = `members`.project_id WHERE ((`members`.user_id = 3) AND ((projects.status=1)))
  SQL (0.0ms)   SELECT count(DISTINCT `versions`.id) AS count_all FROM `versions` LEFT OUTER JOIN
`projects` ON `projects`.id = `versions`.project_id WHERE (projects.id = 10 OR (projects.status =
1 AND ( versions.sharing = 'system' OR (projects.lft >= 15 AND projects.rgt <= 16 AND versions.sha
ring = 'tree') OR (projects.lft < 15 AND projects.rgt > 16 AND versions.sharing IN ('hierarchy', '
descendants')) OR (projects.lft > 15 AND projects.rgt < 16 AND versions.sharing = 'hierarchy'))))
  Wiki Load (0.0ms)   SELECT * FROM `wikis` WHERE (`wikis`.project_id = 10) LIMIT 1
  SQL (0.0ms)   SELECT count(*) AS count_all FROM `boards` WHERE (`boards`.project_id = 10)
  Repository Load (0.1ms)   SELECT * FROM `repositories` WHERE (`repositories`.project_id = 10) LI
MIT 1
Completed in 101ms (View: 82, DB: 3) | 200 OK [http://projects.biodiversitylibrary.org/issues/211]

Processing WelcomeController#index (for 172.16.18.216 at 2010-11-03 02:58:40) [OPTIONS]
  Parameters: {"action"=>"index", "controller"=>"welcome"}
  SQL (0.1ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  AnonymousUser Load (0.1ms)   SELECT * FROM `users` WHERE ( (`users`.`type` = 'AnonymousUser' ) )
 LIMIT 1
  Role Load (16.6ms)   SELECT * FROM `roles` WHERE (`roles`.`builtin` = 2) LIMIT 1
  News Load Including Associations (0.1ms)   SELECT `news`.`id` AS t0_r0, `news`.`project_id` AS t
0_r1, `news`.`title` AS t0_r2, `news`.`summary` AS t0_r3, `news`.`description` AS t0_r4, `news`.`a
uthor_id` AS t0_r5, `news`.`created_on` AS t0_r6, `news`.`comments_count` AS t0_r7, `users`.`id` A
S t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t1_r2, `users`.`firstname` AS t1_r
3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.`mail_notification` AS t1_r6, `us
ers`.`admin` AS t1_r7, `users`.`status` AS t1_r8, `users`.`last_login_on` AS t1_r9, `users`.`langu
age` AS t1_r10, `users`.`auth_source_id` AS t1_r11, `users`.`created_on` AS t1_r12, `users`.`updat
ed_on` AS t1_r13, `users`.`type` AS t1_r14, `users`.`identity_url` AS t1_r15, `projects`.`id` AS t
2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS t2_r2, `projects`.`homepage` AS t2_r
3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_r5, `projects`.`created_on` AS t2
_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `projects`.`status` AS t2
_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11 FROM `news` LEFT OUTER JOIN `users` ON
 `users`.id = `news`.author_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' )
LEFT OUTER JOIN `projects` ON `projects`.id = `news`.project_id WHERE (((projects.status=1 AND pro
jects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='news')) AND (1=0 OR proje
cts.is_public = 1))) ORDER BY news.created_on DESC LIMIT 5
  SQL (0.0ms)   SELECT count(DISTINCT `members`.id) AS count_all FROM `members` LEFT OUTER JOIN `p
rojects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.`id`
 = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`
) WHERE (`members`.user_id = 2 AND (projects.status=1))
  Project Load (0.0ms)   SELECT * FROM `projects` WHERE (projects.status=1 AND projects.is_public
```

```
= 1) ORDER BY created_on DESC LIMIT 5
Rendering template within layouts/base
Rendering welcome/index
Rendered news/_news (1.3ms)
  Project Load (0.1ms)   SELECT `projects`.* FROM `projects` INNER JOIN `members` ON `projects`.id
 = `members`.project_id WHERE ((`members`.user_id = 2) AND ((projects.status=1)))
Completed in 108ms (View: 15, DB: 17) | 200 OK [http://mbgdevlsrv02v05/]


Processing WelcomeController#index (for 172.16.18.216 at 2010-11-03 02:59:40) [OPTIONS]
  Parameters: {"action"=>"index", "controller"=>"welcome"}
  SQL (0.1ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  AnonymousUser Load (0.1ms)   SELECT * FROM `users` WHERE ( (`users`.`type` = 'AnonymousUser' ) )
 LIMIT 1
  Role Load (0.0ms)   SELECT * FROM `roles` WHERE (`roles`.`builtin` = 2) LIMIT 1
  News Load Including Associations (0.1ms)   SELECT `news`.`id` AS t0_r0, `news`.`project_id` AS t
0_r1, `news`.`title` AS t0_r2, `news`.`summary` AS t0_r3, `news`.`description` AS t0_r4, `news`.`a
uthor_id` AS t0_r5, `news`.`created_on` AS t0_r6, `news`.`comments_count` AS t0_r7, `users`.`id` A
S t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t1_r2, `users`.`firstname` AS t1_r
3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.`mail_notification` AS t1_r6, `us
ers`.`admin` AS t1_r7, `users`.`status` AS t1_r8, `users`.`last_login_on` AS t1_r9, `users`.`langu
age` AS t1_r10, `users`.`auth_source_id` AS t1_r11, `users`.`created_on` AS t1_r12, `users`.`updat
ed_on` AS t1_r13, `users`.`type` AS t1_r14, `users`.`identity_url` AS t1_r15, `projects`.`id` AS t
2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS t2_r2, `projects`.`homepage` AS t2_r
3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_r5, `projects`.`created_on` AS t2
_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `projects`.`status` AS t2
_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11 FROM `news` LEFT OUTER JOIN `users` ON
 `users`.id = `news`.author_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' )
LEFT OUTER JOIN `projects` ON `projects`.id = `news`.project_id WHERE (((projects.status=1 AND pro
jects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='news')) AND (1=0 OR proje
cts.is_public = 1))) ORDER BY news.created_on DESC LIMIT 5
  SQL (0.0ms)   SELECT count(DISTINCT `members`.id) AS count_all FROM `members` LEFT OUTER JOIN `p
rojects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.`id`
 = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`
) WHERE (`members`.user_id = 2 AND (projects.status=1))
  Project Load (0.0ms)   SELECT * FROM `projects` WHERE (projects.status=1 AND projects.is_public
= 1) ORDER BY created_on DESC LIMIT 5
Rendering template within layouts/base
Rendering welcome/index
Rendered news/_news (1.3ms)
  Project Load (0.1ms)   SELECT `projects`.* FROM `projects` INNER JOIN `members` ON `projects`.id
 = `members`.project_id WHERE ((`members`.user_id = 2) AND ((projects.status=1)))
Completed in 21ms (View: 16, DB: 0) | 200 OK [http://mbgdevlsrv02v05/]


Processing WelcomeController#index (for 172.16.18.216 at 2010-11-03 03:00:01) [GET]
  Parameters: {"action"=>"index", "controller"=>"welcome"}
  SQL (0.1ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  AnonymousUser Load (0.1ms)   SELECT * FROM `users` WHERE ( (`users`.`type` = 'AnonymousUser' ) )
 LIMIT 1
  Role Load (0.0ms)   SELECT * FROM `roles` WHERE (`roles`.`builtin` = 2) LIMIT 1
  News Load Including Associations (0.1ms)   SELECT `news`.`id` AS t0_r0, `news`.`project_id` AS t
0_r1, `news`.`title` AS t0_r2, `news`.`summary` AS t0_r3, `news`.`description` AS t0_r4, `news`.`a
uthor_id` AS t0_r5, `news`.`created_on` AS t0_r6, `news`.`comments_count` AS t0_r7, `users`.`id` A
S t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t1_r2, `users`.`firstname` AS t1_r
3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.`mail_notification` AS t1_r6, `us
ers`.`admin` AS t1_r7, `users`.`status` AS t1_r8, `users`.`last_login_on` AS t1_r9, `users`.`langu
age` AS t1_r10, `users`.`auth_source_id` AS t1_r11, `users`.`created_on` AS t1_r12, `users`.`updat
ed_on` AS t1_r13, `users`.`type` AS t1_r14, `users`.`identity_url` AS t1_r15, `projects`.`id` AS t
2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS t2_r2, `projects`.`homepage` AS t2_r
3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_r5, `projects`.`created_on` AS t2
_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `projects`.`status` AS t2
_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11 FROM `news` LEFT OUTER JOIN `users` ON
 `users`.id = `news`.author_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' )
LEFT OUTER JOIN `projects` ON `projects`.id = `news`.project_id WHERE (((projects.status=1 AND pro
jects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='news')) AND (1=0 OR proje
cts.is_public = 1))) ORDER BY news.created_on DESC LIMIT 5
  SQL (0.1ms)   SELECT count(DISTINCT `members`.id) AS count_all FROM `members` LEFT OUTER JOIN `p
rojects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.`id`
```

```
 = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`
) WHERE (`members`.user_id = 2 AND (projects.status=1))
  Project Load (0.1ms)   SELECT * FROM `projects` WHERE (projects.status=1 AND projects.is_public
= 1) ORDER BY created_on DESC LIMIT 5
Rendering template within layouts/base
Rendering welcome/index
Rendered news/_news (1.3ms)
  Project Load (0.1ms)   SELECT `projects`.* FROM `projects` INNER JOIN `members` ON `projects`.id
 = `members`.project_id WHERE ((`members`.user_id = 2) AND ((projects.status=1)))
Completed in 20ms (View: 15, DB: 1) | 200 OK [http://projects.biodiversitylibrary.org/]

Processing WelcomeController#index (for 172.16.18.216 at 2010-11-03 03:00:40) [OPTIONS]
  Parameters: {"action"=>"index", "controller"=>"welcome"}
  SQL (0.1ms)   SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
  AnonymousUser Load (0.0ms)   SELECT * FROM `users` WHERE ( (`users`.`type` = 'AnonymousUser' ) )
 LIMIT 1
  Role Load (0.0ms)   SELECT * FROM `roles` WHERE (`roles`.`builtin` = 2) LIMIT 1
  News Load Including Associations (0.1ms)   SELECT `news`.`id` AS t0_r0, `news`.`project_id` AS t
0_r1, `news`.`title` AS t0_r2, `news`.`summary` AS t0_r3, `news`.`description` AS t0_r4, `news`.`a
uthor_id` AS t0_r5, `news`.`created_on` AS t0_r6, `news`.`comments_count` AS t0_r7, `users`.`id` A
S t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t1_r2, `users`.`firstname` AS t1_r
3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.`mail_notification` AS t1_r6, `us
ers`.`admin` AS t1_r7, `users`.`status` AS t1_r8, `users`.`last_login_on` AS t1_r9, `users`.`langu
age` AS t1_r10, `users`.`auth_source_id` AS t1_r11, `users`.`created_on` AS t1_r12, `users`.`updat
ed_on` AS t1_r13, `users`.`type` AS t1_r14, `users`.`identity_url` AS t1_r15, `projects`.`id` AS t
2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS t2_r2, `projects`.`homepage` AS t2_r
3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_r5, `projects`.`created_on` AS t2
_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `projects`.`status` AS t2
_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11 FROM `news` LEFT OUTER JOIN `users` ON
 `users`.id = `news`.author_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' )
LEFT OUTER JOIN `projects` ON `projects`.id = `news`.project_id WHERE (((projects.status=1 AND pro
jects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='news')) AND (1=0 OR proje
cts.is_public = 1))) ORDER BY news.created_on DESC LIMIT 5
  SQL (0.0ms)   SELECT count(DISTINCT `members`.id) AS count_all FROM `members` LEFT OUTER JOIN `p
rojects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.`id`
 = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`
) WHERE (`members`.user_id = 2 AND (projects.status=1))
  Project Load (0.0ms)   SELECT * FROM `projects` WHERE (projects.status=1 AND projects.is_public
= 1) ORDER BY created_on DESC LIMIT 5
Rendering template within layouts/base
Rendering welcome/index
Rendered news/_news (1.3ms)
  Project Load (0.1ms)   SELECT `projects`.* FROM `projects` INNER JOIN `members` ON `projects`.id
 = `members`.project_id WHERE ((`members`.user_id = 2) AND ((projects.status=1)))
Completed in 20ms (View: 15, DB: 0) | 200 OK [http://mbgdevlsrv02v05/]
```

History

#1 - 2010-11-03 10:01 - Holger Just

Judging from the HTTP 400 in your Apache log, it looks like you are running something like mod_security which blocks certain requests from even reaching the. If so, either disable it or configure it in a way that it does not interfere with Redmine.

#2 - 2010-11-03 13:58 - phil cryer

Holger Just wrote:

> Judging from the HTTP 400 in your Apache log, it looks like you are running something like mod_security which blocks certain requests from even reaching the. If so, either disable it or configure it in a way that it does not interfere with Redmine.

Thanks for your reply, however the web log shown above is from nginx, I cut out Apache the other day thinking that might be it (although I wasn't running mod_sec on Apache). Also, most (almost all) of my other issues update without a problem, that's why I can't figure out why some (like this one) fails every time. I don't see anything different with this issue that would be causing this.

#3 - 2010-11-04 01:09 - phil cryer

- Status changed from New to Resolved

I started getting errors just starting passenger that complained of not being able to fork. Turned out to be memory issues, which turned out to be a problem of running out of virtual memory. Increased swap and now things are working perfectly. Thanks

#4 - 2010-11-04 11:18 - Felix Schäfer

- Status changed from Resolved to Closed

Thanks for the feedback.