

Redmine - Defect #6875

email don't work in redmine 1.0.3

2010-11-12 12:05 - Maria Jurado

Status: Closed	Start date: 2010-11-12
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version: 1.0.3
Resolution: Invalid	

Description

I never used ruby and i don't know if t needs configuring it to send email.

My redmine is working but I cannot get email. I only modified the file email.yml and when I use the test email link in the notifications settings dialog I get "An error occurred while sending mail (435 Unable to authenticate at present)"

My environment is:

- RUBYGEMS VERSION: 1.3.1
- RUBY VERSION: 1.8.6 (2007-03-13 patchlevel 0) [i686-linux]
- INSTALLATION DIRECTORY: /usr/local/lib/ruby/gems/1.8
- RUBY EXECUTABLE: /usr/local/bin/ruby
- EXECUTABLE DIRECTORY: /usr/local/bin
- RUBYGEMS PLATFORMS: - ruby - x86-linux
- GEM PATHS: - /usr/local/lib/ruby/gems/1.8 - /root/.gem/ruby/1.8
- GEM CONFIGURATION: - :update_sources => true - :verbose => true
- :benchmark => false - :backtrace => false - :bulk_threshold => 1000
- REMOTE SOURCES: - <http://gems.rubyforge.org/>

can anyone help me?
Thanks.

History

#1 - 2010-11-12 14:40 - Moritz Voss

eMail works fine for me in 1.0.3

#2 - 2010-11-13 10:04 - Be Fio

Works fine for me too.

#3 - 2010-11-13 10:05 - Felix Schäfer

- Status changed from New to Closed

- Resolution set to Invalid

Have you read the [EmailConfiguration](#) guide? Please do, try it out, and ask installation-related questions in the forum, specific questions will also probably get answered faster.

#4 - 2010-11-15 08:07 - Maria Jurado

- Status changed from Closed to Reopened

I wonder if you needed to configure ruby to make eMail works. What steps do I need to configure it?

Thanks.

#5 - 2010-11-15 11:37 - Felix Schäfer

- Status changed from Reopened to Closed

Maria Jurado wrote:

What steps do I need to configure it?

Again: Read the guide, use the forum for specific questions. The issue tracker is for issues with the code, not for installation/configuration problems.