Redmine - Feature #6923

Roles that allow users to view and comment on only issues they have created

2010-11-17 09:44 - Sam Kuper

Status:	Closed	**Start date:**	2010-11-17
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Issues permissions	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

I want to use Redmine as a helpdesk-style ticketing system. In order to do this, I'd like to create a role for customers that allows them to add issues (this *is* possible using Redmine at time of writing), and to be able to view and comment on ONLY the issues they have added (this *is not* possible using Redmine at time of writing, as far as I can tell).

If whoever reviews this bug thinks that this is something that ought to be handled by a plugin instead, or knows of such a plugin, please add a comment to this issue stating as much, so that I'll be able to proceed accordingly! Thanks :)

Related issues:

Is duplicate of Redmine - Feature #337: Private issues	**Closed**

History

#1 - 2010-11-17 12:19 - Holger Just

- Status changed from New to Closed

- Resolution set to Duplicate

Duplicate of #337.