

## Redmine - Feature #6923

### Roles that allow users to view and comment on only issues they have created

2010-11-17 09:44 - Sam Kuper

<b>Status:</b> Closed	<b>Start date:</b> 2010-11-17
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues permissions	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b> Duplicate	
<b>Description</b> I want to use Redmine as a helpdesk-style ticketing system. In order to do this, I'd like to create a role for customers that allows them to add issues (this <i>is</i> possible using Redmine at time of writing), and to be able to view and comment on <b>ONLY</b> the issues they have added (this <i>is not</i> possible using Redmine at time of writing, as far as I can tell).  If whoever reviews this bug thinks that this is something that ought to be handled by a plugin instead, or knows of such a plugin, please add a comment to this issue stating as much, so that I'll be able to proceed accordingly! Thanks :)	
<b>Related issues:</b> Is duplicate of Redmine - Feature #337: Private issues <b>Closed</b>	

#### History

##### #1 - 2010-11-17 12:19 - Holger Just

- Status changed from New to Closed

- Resolution set to Duplicate

Duplicate of [#337](#).