Redmine - Defect #6929

new issue from email does not seem to populate DB issue fully

2010-11-18 00:06 - c s

Status:	Closed		**Start date:**	2010-11-17
Priority:	Normal		**Due date:**	
Assignee:	Jean-Philippe Lang		**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	1.0.3

Description

Hello,

I recently upgraded to 1.0.3, and now I get an error similar to this when and issue is entered via email
http://www.redmine.org/issues/6785

From what I can tell, the rake command to skim new emails from an imap mailbox does not populate the root_id, lft, rgt columns on insert.

the cronned rake command is
cd /var/tmp; /path/to/rake --silent -f /path/to/redmine/Rakefile
redmine:email:receive_imap
RAILS_ENV="production"
host=XXXXXX
username=XXXXXX
password=XXXXXX
folder=XXXXXX
project=XXXXXX
tracker=XXXXXX
allow_override=tracker,priority
unknown_user=accept
no_permission_check=1

the result look something like this:
id | 3983
tracker_id | 3
project_id | 31
subject | test
description | boom
due_date | NULL
category_id | NULL
status_id | 1
assigned_to_id | NULL
priority_id | 4
fixed_version_id | NULL
author_id | 2
lock_version | 0
created_on | 2010-11-17 15:22:11.630236
updated_on | 2010-11-17 15:22:11.630236
start_date | NULL
done_ratio | 0
estimated_hours | NULL
parent_id | NULL
root_id | NULL
lft | NULL
rgt | NULL

entering issues by hand does work, that is, root_id, lft, rgt are populated.

redmine 1.0.3

ruby 1.8.7

gem list:
fastercsv (1.2.3)
fastthread (1.0.7)
passenger (2.2.11)
pg (0.8.0)
rack (1.0.1)
rake (0.8.7)
sources (0.0.2)

postgres 8.2

no extra plugins installed.

Thanks.

Associated revisions

Revision 4416 - 2010-11-20 11:35 - Jean-Philippe Lang

Add assertions for #6929 in MailHandler tests.

History

#1 - 2010-11-18 19:40 - Jean-Philippe Lang

- Assignee set to Jean-Philippe Lang

#2 - 2010-11-20 11:26 - Jean-Philippe Lang

I can not reproduce. Can you attach the application log generated when receiving such an email with log level set to debug. Thanks.

#3 - 2010-11-24 16:11 - c s

- Status changed from New to Resolved

Crap, same problem as this [#6744](#).
created a new folder for the upgrade, but the rake file was still pointing at the old one.

Sorry for wasting your time.

#4 - 2010-11-24 20:40 - Felix Schäfer

- Status changed from Resolved to Closed

- Resolution set to Invalid

c s wrote:

> Sorry for wasting your time.

Those things happen, thanks for dropping a line about it here.