

## Redmine - Defect #7305

### undefined method `visible\_custom\_field\_values' in users/show.rhtml

2011-01-12 08:03 - Artem La

<b>Status:</b> Closed	<b>Start date:</b> 2011-01-12
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 1.1.0
<b>Resolution:</b> Cant reproduce	
<b>Description</b>	
After updating redmine to 1.1.0. Trying to view <a href="http://localhost/users/8">http://localhost/users/8</a> gives:	
<pre>Processing UsersController#show (for 127.0.0.1 at 2011-01-12 01:02:11) [GET] Parameters: {"action"=&gt;"show", "id"=&gt;"11", "controller"=&gt;"users"} Rendering template within layouts/base Rendering users/show  ActionView::TemplateError (undefined method `visible_custom_field_values' for #&lt;User:0xb692d914&gt;) on line #12 of app/views/users/show.rhtml: 9: &lt;% unless @user.pref.hide_mail &gt; 10: &lt;li&gt;&lt;=l(:field_mail)%&gt;: &lt;%= mail_to(h(@user.mail), nil, :encode =&gt; 'javascript') &gt;&lt;/li&gt; 11: &lt; end &gt; 12: &lt; @user.visible_custom_field_values.each do  custom_value  &gt; 13: &lt; if !custom_value.value.blank? &gt; 14: &lt;li&gt;&lt;=h custom_value.custom_field.name%&gt;: &lt;%=h show_value(custom_value) &gt;&lt;/li&gt; 15: &lt; end %&gt;  app/views/users/show.rhtml:12:in `_run_rhtml_app47views47users47show46rhtml'   app/controllers/users_controller.rb:79:in `show'   app/controllers/users_controller.rb:78:in `show'   /var/www/redmine/public/dispatch.fcgi:24  Rendering /var/www/redmine-1.1.0/public/500.html (500 Internal Server Error)  Rails 2.3.5 Ruby 1.8.7 (2008-08-11 patchlevel 72) [i486-linux] MySQL 5.0.67-0ubuntu6.1  Tried patch from <a href="#">#7297</a>, but no luck</pre>	
<b>Related issues:</b>	
Is duplicate of Redmine - Defect #7297: Undefined method `visible_custom_fiel...	<b>Closed</b> <b>2011-01-11</b>

### History

#### #1 - 2011-01-15 15:29 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Duplicate

#### #2 - 2011-07-13 19:50 - Dave Abrahams

- Status changed from Closed to Reopened

This is not a duplicate; this one is about the "user" bug, not the "project" bug.

The patch won't help; this one is caused by incorrect installation instructions. The fix is to download a fresh redmine, and copy everything out of its vendor/plugins/ directory into your vendor/plugins/ directory, *overwriting directories of the same name* (emphasis added in case you're on windows, which merges by default).

**#3 - 2019-08-12 03:32 - Go MAEDA**

- *Status changed from Reopened to Closed*

- *Resolution changed from Duplicate to Cant reproduce*

Please reopen this issue if you are still experiencing the problem.