

Redmine - Defect #7396

"Internal error" when file upload on some files

2011-01-21 14:45 - Denis Podgornov

Status:	Closed	Start date:	2011-01-21
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
svn info Path: . URL: http://redmine.rubyforge.org/svn/trunk Repository Root: http://redmine.rubyforge.org/svn Repository UUID: e93f8b46-1217-0410-a6f0-8f06a7374b81 Revision: 4734 Node Kind: directory Schedule: normal Last Changed Author: tmaruyama Last Changed Rev: 4734			
@RAILS_ENV=production script/about /usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/rails/gem_dependency.rb:119:Warning: Gem::Dependency#version_requirements is deprecated and will be removed on or after August 2010. Use #requirement About your application's environment Ruby version 1.8.7 (amd64-freebsd8) RubyGems version 1.3.7 Rack version 1.0 Rails version 2.3.5 Active Record version 2.3.5 Active Resource version 2.3.5 Action Mailer version 2.3.5 Active Support version 2.3.5 Application root /usr/local/www/redmine Environment production Database adapter mysql Database schema version 20101114115359			
About your Redmine plugins Redmine Work Time plugin 0.0.62 @			
/!\ FAILSAFE /!\ Fri Jan 21 16:37:50 +0300 2011 Status: 500 Internal Server Error bad content body /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/utils.rb:351:in `parse_multipart' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/utils.rb:323:in `loop' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/utils.rb:323:in `parse_multipart' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/request.rb:133:in `POST' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/methodoverride.rb:15:in `call' /usr/local/lib/ruby/gems/1.8/gems/actionpack-2.3.5/lib/action_controller/params_parser.rb:15:in `call' /usr/local/lib/ruby/gems/1.8/gems/actionpack-2.3.5/lib/action_controller/session/cookie_store.rb:93:in `call' /usr/local/lib/ruby/gems/1.8/gems/actionpack-2.3.5/lib/action_controller/failsafe.rb:26:in `call' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/lock.rb:11:in `call' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/lock.rb:11:in `synchronize' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/lock.rb:11:in `call' /usr/local/lib/ruby/gems/1.8/gems/actionpack-2.3.5/lib/action_controller/dispatcher.rb:106:in `call' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/content_length.rb:13:in `call' /usr/local/lib/ruby/gems/1.8/gems/rack-1.0.1/lib/rack/handler/fastcgi.rb:58:in `serve' /usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:103:in `process_request'			

```
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:153:in `with_signal_handler'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:101:in `process_request'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:78:in `process_each_request'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:77:in `each'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:77:in `process_each_request'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:76:in `catch'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:76:in `process_each_request'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:51:in `process!'  
/usr/local/lib/ruby/gems/1.8/gems/rails-2.3.5/lib/cgi_handler.rb:23:in `process!'  
/usr/local/www/redmine/public/dispatch.fcgi:24
```

History

#1 - 2011-01-22 13:19 - Jean-Philippe Lang

- *Status changed from New to Closed*
- *Resolution set to Invalid*

A /\ FAILSAFE /\ error occurs when rack fails to parse the request sent by the browser.
This is a browser/rack issue and I can't fix anything in Redmine.

#2 - 2011-01-24 09:38 - Denis Podgornov

it can be simple fixed by upgrading rack to 1.2.1 and rails to >= 2.3.6