

## Redmine - Defect #8690

### User can't be displayed

2011-06-27 11:26 - C. X.

<b>Status:</b>	Needs feedback	<b>Start date:</b>	2011-06-27
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Importers	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.4.0
<b>Resolution:</b>			
<b>Description</b>			
Hello,			
I tried to open the user page:			
<pre>Processing UsersController#show (for 53.141.162.91 at 2011-06-27 13:25:44) [GET] Parameters: {"action"=&gt;"show", "id"=&gt;"4", "controller"=&gt;"users"}</pre>			
And gets following error:			
<pre>NoMethodError (undefined method `&lt;=&gt;' for nil:NilClass):  lib/redmine/activity/fetcher.rb:80:in `events'  lib/redmine/activity/fetcher.rb:80:in `sort!'  lib/redmine/activity/fetcher.rb:80:in `events'  app/controllers/users_controller.rb:74:in `show'  /usr/lib/ruby/1.8/rack/head.rb:9:in `call'  /usr/lib/ruby/1.8/rack/methodoverride.rb:24:in `call'  /usr/lib/ruby/1.8/rack/lock.rb:11:in `call'  /usr/lib/ruby/1.8/rack/lock.rb:11:in `synchronize'  /usr/lib/ruby/1.8/rack/lock.rb:11:in `call'  /usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:96:in `process_request'  /usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_ request'  /usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'  /usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_h andler'  /usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `send'  /usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_ap plication'  /usr/lib/ruby/1.8/phusion_passenger/utils.rb:479:in `safe_fork'  /usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_ap plication'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:180:in `start'  /usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:82:in `synchronize'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:132:in `spawn_application'  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'  /usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99</pre>			
<b>Related issues:</b>			

## History

### #1 - 2011-06-27 11:31 - C. X.

Opening a ticket fails with following error:

```
ActionView::TemplateError (undefined method `-' for nil:NilClass) on line #12 of app/views/issues/show.rhtml:
9: <%= render_issue_subject_with_tree(@issue) %>
10: </div>
11:     <p class="author">
12:         <%= authoring @issue.created_on, @issue.author %>.
13:         <% if @issue.created_on != @issue.updated_on %>
14:             <%= l(:label_updated_time, time_tag(@issue.updated_on)) %>.
15:         <% end %>
```

```
app/helpers/application_helper.rb:319:in `time_tag'
app/helpers/application_helper.rb:315:in `authoring'
app/views/issues/show.rhtml:12:in `_run_rhtml_app47views47issues47show46rhtml'
app/controllers/issues_controller.rb:121:in `show'
app/controllers/issues_controller.rb:120:in `show'
/usr/lib/ruby/1.8/rack/head.rb:9:in `call'
/usr/lib/ruby/1.8/rack/methodoverride.rb:24:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `synchronize'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:96:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `send'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/Utils.rb:479:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:180:in `start'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:82:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99
```

Rendering /var/lib/redmine/public/500.html (500 Internal Server Error)

It seems, that something goes wrong with the trac importer.  
I created another project to test the functionality and there all works.

### #2 - 2011-07-04 09:30 - Etienne Massip

- Category set to Importers

### #3 - 2012-04-16 12:00 - J. R.

Any news? At least a work around would be nice...

### #4 - 2012-04-16 13:38 - J. R.

The problem is that trac import failed to handle mysql dates so all dates in the database are '0000-00-00 00:00:00'. Redmine treats such date as nil so an error occurs while sorting (sorting patch was not enough).  
So I had to replace all 0 dates to some valid date (i.e. 1970 00:00:00).

### #5 - 2012-04-16 14:52 - Etienne Massip

- Target version set to Candidate for next minor release
- Affected version (unused) changed from devel to 1.4.0
- Affected version set to 1.4.0

#### #6 - 2012-04-17 14:41 - J. R.

Trac 0.12 use unix time with microseconds. Here's a fix to migrate\_from\_trac.rake:

```
class ::Time
  class << self
    alias :real_at :at
    alias :real_now :now
    # Fixing import for trac 0.12
    def at(time)
      d = nil
      if time > 10000000000 then
        d = real_at(time / 1000000, time % 1000000)
      else
        d = real_at(time)
      end
      d
    end
    def now
      real_now - @fake_diff.to_i
    end
    def fake(time)
      # Adding nil argument handling
      time = 0 if time.nil?
      @fake_diff = real_now - time
      res = yield
      @fake_diff = 0
      res
    end
  end
end
```

Please include it in the latest trunk. Thanks.

#### #7 - 2013-01-16 10:59 - Daniel Felix

- Status changed from New to Needs feedback

Any news on this? Is this still reproduceable on the current supported redmine versions?

#### #8 - 2013-01-31 09:59 - C. X.

Daniel Felix wrote:

Any news on this? Is this still reproduceable on the current supported redmine versions?

Hey,

Sorry I can't answer. I haven't tried it again for a long time.

#### #9 - 2013-07-18 10:15 - Jan Niggemann (redmine.org team member)

- Target version deleted (Candidate for next minor release)

#### #10 - 2013-07-29 16:50 - Craig Rodrigues

Can you try this patch:

<http://www.redmine.org/issues/14567>

#### #11 - 2013-07-31 11:16 - Toshi MARUYAMA

- Related to Patch #14567: migrate\_from\_trac.rake does not convert timestamps in Trac database version 23 added