

Redmine - Patch #8905

Support identify project by email address

2011-07-26 18:02 - dow in

Status:	Closed	Start date:	2011-07-26
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Description Ident project by E-mail ADDRESS EXTENSION.			
Problem If you have many projects AND receives email by redmine , you would make too many cron-jobs OR would require the mail body for writing project-id.			
Solution Identify project by E-mail address. 1. Send issue by mail to "email+project-id At test.com". 2. Make new issue to project-id by receiving "email At test.com".			
Patch (github) https://github.com/indication/redmine/commit/8333599dc264c1c5735be161af4a0e0b9f3a543a			
Todo? (if followings are necessary) <ul style="list-style-type: none">• Longest match (ex:find by last items following when put "email+project-id At test.com")<ul style="list-style-type: none">◦ project-id◦ email+project-id◦ id◦ email+project-id• Security<ul style="list-style-type: none">◦ Dis-allow identify project by e-mail			
References <ul style="list-style-type: none">• Email address with . / Extended Email address (google)• man page of postfix virtual.5 see ADDRESS EXTENSION			
Related issues: Is duplicate of Redmine - Patch #20732: MailHandler: Select project by subadd... Closed			

History

#1 - 2011-07-26 22:30 - Terence Mill

That will need an dedicated email server only for redmine tickets handling, doesn't it?

#2 - 2011-07-27 02:40 - dow in

I gave a misleading that is sorry.
You can use existing mail server/mail account (eg. gmail).

In the source comment, I put a hint for making alias.
In the case that setup following:
Alias from "redmine-support At test.com" to "redmine+project-identifier At test.com".
I assumed about header:

Return-Path: <sender At test.spamcom>

X-Original-To: redmine+project-identifier At test.com
Delivered-To: redmine+project-identifier At test.com
To: redmine-support At test.com

But, real is:

Return-Path: <sender At test.com>
X-Original-To: redmine-support At test.com
Delivered-To: redmine-support At test.com
To: redmine-support At test.com

This patch watches the "Delivered-To" header.
When make alias to ADDRESS EXTENTION, it would not work.
To avoid this sutiation, you may solve that way(the source comment).

Note: [more details](#)

#3 - 2016-12-25 18:34 - Go MAEDA

- *Is duplicate of Patch #20732: MailHandler: Select project by subaddress (redmine+project@example.com) added*

#4 - 2016-12-25 18:35 - Go MAEDA

- *Status changed from New to Closed*

We can select project by subaddress in Redmine 3.2.0 and later ([#20732](#)).