Redmine - Defect #9676

Reminder emails also includes overdue issues

2011-11-28 06:22 - Mischa The Evil

Status:	Closed		**Start date:**	2011-11-28
Priority:	Normal		**Due date:**	
Assignee:	Mischa The Evil		**% Done:**	0%
Category:	Documentation		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Fixed		**Affected version:**	

Description

After I noticed #5058 I finally could test the reminder email feature. First thing I ran into is that also overdue issue are included. This happens with and without the days option. In my case the included overdue issue were due on 31-10-2010.

I already took a quick look at the responsible code in source:/trunk/app/models/mailer.rb but couldn't find anything causing this behavior.

If this is currently the designed behaviour it is ok to me, although then the docs should be updated.

Environment:

- Redmine: source:/trunk@7962
- Ruby: 1.8.7 [x86_64-linux] (REE 1.8.7-2011.03)
- RubyGems: 1.3.7
- Rack: 1.1.2
- Rails: 2.3.14
- MySQL: 5.1.41
- Browser: Mozilla Firefox 7.0.1

Please let me know if more information is required.

Related issues:

Has duplicate Redmine - Defect #15143: Email Reminder	**Closed**

History

#1 - 2011-11-28 09:06 - Etienne Massip

Including the overdue issues in the reminder seems fine since they are issues that still need to be fixed?

#2 - 2011-11-29 19:06 - Jean-Philippe Lang

It looks like an expected behaviour to me.

#3 - 2011-11-29 20:44 - Mischa The Evil

- Category changed from Email notifications to Documentation

- Assignee set to Mischa The Evil

To be clear: it's fine to me unless this is unexpected behavior. I opened this issue as a defect because:

1. RedmineReminderEmails explicitly states: "... about issues due in the next days."
2. source:/trunk/app/models/mailer.rb#L346 contains: "days.day.from_now.to_date" which made me think that only issues due between from.now and to_date were included.
   A second look however, showed me that it is a <= statement which explains the here described behavior. Thus it is expected indeed.

I'll update the available docs.

#4 - 2011-11-29 21:05 - Etienne Massip

Thank you!

#5 - 2012-03-04 22:04 - Stéphane Gourichon

Same observation here. Behavior does not match documentation.

Also, **documentation** for this feature matches **behavior** in Redmine issue queries (that is, in both, "due in 7 days" means "from now till 7 days, not overdue").

The only exception here is behavior of this particular feature.

Thanks in advance for improving consistency.

#6 - 2013-10-19 05:27 - Mischa The Evil

- Has duplicate Defect #15143: Email Reminder added

#7 - 2014-12-14 00:43 - Matt Wiseley

Fixed this in the wiki: http://www.redmine.org/projects/redmine/wiki/RedmineReminderEmails

#8 - 2014-12-14 15:00 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Fixed

Thanks.