Redmine - Defect #9782

Redirect Internal Server Error with async_smtp

2011-12-12 16:15 - Emmanuel BOUGEROLLE

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	

Description

Hi,

I've an Internal Server Error (Error 500) when async_smtp is enable after update redirect.

The notification is correctly send.

Ruby version 1.8.7 (x86_64-linux)
RubyGems version 1.3.5
Rack version 1.1.1
Rails version 2.3.11
Active Record version 2.3.11
Active Resource version 2.3.11
Action Mailer version 2.3.11
Active Support version 2.3.11
Edge Rails revision unknown
Application root /var/www/redmine
Environment development
Database adapter mysql 5.1.41
Database schema version 20110925054102

About your Redmine plugins
Redmine Canned Responses plugin 0.0.1

History

#1 - 2011-12-12 16:26 - Emmanuel BOUGEROLLE

Apache Error Log :

```
Mon Dec 12 15:13:10 2011] [error] [client 10.103.251.138] Premature end of script headers: issues, referer: ht
tp://redmine.cg89.fr/issues/10
[Mon Dec 12 15:27:58 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/2
[Mon Dec 12 15:29:03 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/12
[Mon Dec 12 16:09:04 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/7
[Mon Dec 12 16:10:44 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/7
[Mon Dec 12 16:21:58 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/7
[Mon Dec 12 16:22:36 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/7
[Mon Dec 12 16:23:57 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
://redmine.cg89.fr/issues/15
```

Emmanuel BOUGEROLLE wrote:

> Hi,
>
> I've an Internal Server Error (Error 500) when async_smtp is enable after update redirect.
>
> The notification is correctly send.

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About your Redmine plugins
Redmine Canned Responses plugin 0.0.1

#2 - 2011-12-13 09:20 - Emmanuel BOUGEROLLE

Redmine is provided by Apache 2.2.14 and mod_passenger

Apache mod_passenger configuration

```
PassengerRoot /var/lib/gems/1.8/gems/passenger-3.0.11
PassengerRuby /usr/bin/ruby1.8
```

Apache Virtual Host

```
<VirtualHost *:80>

  ServerName redmine
  ServerAlias redmine.cg89.fr

  RailsEnv development
  RailsBaseURI /redmine

  DocumentRoot /var/www/redmine/public

  <Directory /var/www/redmine/public>
    Options FollowSymLinks
    AllowOverride None
    Order deny,allow
    Allow from all
  </Directory>

  ErrorLog /var/www/redmine/log/apache-error.log
  CustomLog /var/www/redmine/log/apache-access.log combined

</VirtualHost>
```

#3 - 2011-12-13 16:31 - Emmanuel BOUGEROLLE

- Status changed from New to Resolved

I've upgrade to Redmine 1.3.0 (New installation not in production).
The issue is not reproductible with Redmine 1.3.0

#4 - 2011-12-13 16:49 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Invalid

#5 - 2011-12-16 09:41 - Emmanuel BOUGEROLLE

- Status changed from Closed to Reopened

I was wrong i've the issue with Redmine 1.3.0

```
About your application's environment
Ruby version              1.8.7 (x86_64-linux)
```

```
RubyGems version          1.3.7
Rack version              1.1.2
Rails version             2.3.14
Active Record version     2.3.14
Active Resource version   2.3.14
Action Mailer version     2.3.14
Active Support version    2.3.14
Edge Rails revision       unknown
Application root          /var/www/redmine
Environment               development
Database adapter          mysql
Database schema version   20110902000000
```

Apache Error Logs

```
[Fri Dec 16 09:31:10 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
s://redmine.cg89.fr/issues/12
[Fri Dec 16 09:31:45 2011] [error] [client 10.103.3.11] Premature end of script headers: issues, referer: http
s://redmine.cg89.fr/issues/13
```

#6 - 2013-09-01 23:54 - Jan Niggemann (redmine.org team member)

- Status changed from Reopened to Closed

1.3.0 is out of support, please open a new issue if this is still relevant.